

### **MEMBERSHIP DIRECTOR**

### **Function**

Provide leadership to membership activities in chapters, particularly assuring that chapter membership directors have access to resources necessary to recruit at-large SHRM members to chapters, local chapters members to SHRM, and non-affiliated HR professionals to both organizations. Provide leadership to member engagement/retention measurement and strategies of chapters.

# Responsible To

The State Council Director.

## Responsibilities

- 1. Provides leadership to chapter membership directors in all areas of membership responsibility.
- 2. Assures that chapter membership directors have access to best available resources for member recruitment and retention:
  - a. At-large members to chapters
  - b. Local members only to SHRM
  - c. Non-affiliated professionals to both organizations
  - d. Engagement/retention of current chapter members
- 3. Tracks and reports to state council statewide and chapter membership growth and other relevant membership data (e.g., demographic data on members).
- 4. Tracks and reports to state council statewide and chapter member retention rates.
- Collects successful membership recruitment/retention initiatives to share with chapter membership directors.
- 6. Provides forum e.g. state council meetings, conference calls for chapter membership directors to discuss membership issues and share successful recruiting/retention practices.
- 7. Serves as resource for those chapters struggling to meet minimum standards in SHRM membership to assure that chapters are not disaffiliated for not meeting this requirement.
- 8. Encourages uniform membership requirements for all chapters based on the SHRM model for membership qualifications.
- 9. Attend state leadership conferences and state council meetings to assure representation for this critical area of responsibility.

### Requirements

- 1. Must be an SHRM member in good standing.
- 2. SHRM certification highly desirable.
- 3. Appointment is made by the state council director.
- 4. Serves a two-year term beginning the first day of January and ending the last day of December with no term limits.